

CUSTOMER SERVICE AND SUPPORT, CERTIFICATE - CSS6

Requirements

Courses	Course Title	Credit Hours
Required Course Information		
AOT 105	Keyboarding	3
AOT 133	Professional Development	3
AOT 161	Records Management	3
AOT 165	Information Processing Software	3
AOT 180	Customer Service	3
CPT 101	Introduction to Computers	3
CPT 274	Advanced Microcomputer Spreadsheets	3
CWE 101	Cooperative Work Experience Preparation	1
CWE 112	Cooperative Work Experience I	2
Total Hours		24