

# SARA STUDENT COMPLAINT PROCESS

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*Piedmont Technical College is an approved member of the State Authorization Reciprocity Agreement (SARA). As a SARA member, PTC adheres to an established set of standards for offering distance learning among SARA member states, districts and territories.*

More information regarding the SARA student complaint policy can be found on the SARA Student Complaints Quick Start Guide ([https://nc-sara.org/sites/default/files/files/2025-01/SARA\\_Quick\\_Start\\_Guide\\_Student\\_Complaints\\_revised\\_12.18.24.pdf](https://nc-sara.org/sites/default/files/files/2025-01/SARA_Quick_Start_Guide_Student_Complaints_revised_12.18.24.pdf)).