

LEARNING SUPPORT SERVICES

The Teaching and Learning Center (TLC), located on the first floor of the Marion P. Carnell Library/Learning Resources Center, provides a variety of services to enhance student learning and achievement of lifelong learning goals. The center strives to assist both students and faculty in the development of the general education competencies recommended for all graduates. The center provides continuous learning support for students throughout their college experience.

Testing Center

Student assessment is a part of the college's educational program. The Testing Center provides make-up testing, standardized testing, and proctored testing services on all PTC campuses and at many non-PTC locations to assist instructors and students.

The college uses a student's high school transcript as the primary assessment tool for course placement. The college may also use one of the following in lieu of a high school transcript:

1. Successful completion of college level English and Math courses as evidenced by a college transcript.
2. Earned associate, bachelor's or higher degree from a DoE recognized institution
3. SAT/ACT or GED score report
4. For Dual Enrollment only, PSAT/Pre-ACT score report

Open Computer-Assisted Instruction Lab

The Teaching and Learning Center (TLC)

A drop-in computer lab is provided for student, faculty and staff use. Located in 111K, the TLC provides computers for student and faculty academic use and courtesy charging stations for mobile devices. The computers are equipped with internet to allow student access to Pathway and D2L Brightspace, (the college's learning management system), other online resources, and software in use by most of the college's courses, such as Microsoft Office. Students will be asked to present college IDs before accessing services. For more information, contact the TLC staff.

Tutoring

Upon availability, free tutoring services are offered to students for most general education classes. Tutoring is provided by professional and peer tutors. Students can make appointments for tutoring services through PTC Navigate or by calling 864-941-8509. Tutoring is offered in-person and virtually through online platforms like Zoom or WebEx.

Online tutoring assistance is also available through BrainFuse. Students may connect to BrainFuse through the D2L homepage. BrainFuse provides on-demand tutoring services at convenient times along with various study aides.

PTC faculty also offer assistance through open labs in math, English, and science. Schedules are posted online each semester in the Passport

to Success newsletter, found in the Academic Resources area of the website: <https://www.ptc.edu/college-resources/academic-resources>.

Student Success Coaching

Coaches are available to assist students with academic concerns such as study skills, test anxiety, critical thinking, note-taking, and time management. Coaches can assist with discovering your learning style and guide you with tactics that will benefit your ability to learn. Appointments for success coaching can be made through PTC Navigate or by calling 864-941-8356.